

	Excellent	Very Good	Good	Average	Poor
(J) Do you find Port staff are friendly and courteous?					

(K) Are the depths at berths adequate for your draughts ? YES / NO

(L) Did you encounter any emergency at this port? YES / NO

(M) If so, was the help rendered timely and satisfactorily? YES / NO

	Excellent	Very Good	Good	Average	Poor
(N) Are the bunkering facilities at this Port adequate ?					
(a) Fuel					
(b) Water					

(O) Has any demurrage been incurred : YES / NO
If "YES" what are the reasons for the same?

	Excellent	Very Good	Good	Average	Poor
(P) How would you rate the services rendered by the Customs authorities?					

	Excellent	Very Good	Good	Average	Poor
(Q) How would you rate the services rendered by :					
(a) Port Health Officer					
(b) Immigration authorities					

	Excellent	Very Good	Good	Average	Poor
(R) How would you rate the Port Reception Facility					

(S) No. of times your vessel has been shifted } :
during the stay and your comments thereon

(T) Are you satisfied with Port Security System? YES / NO

Are you satisfied with our a) Stevedore's services YES / NO

b) Agent's services YES / NO

Suggestions if any for improvement :

Signature of the Master of the Ship