Dear Valued Employees, Stakeholders and Trade Partners,

Together, we are combating the unprecedented challenges of COVID-19. KoPT is doing its best to ensure continuity of port operations without disruption at the port. I compliment all of you for the support extended till now.

KoPT has undertaken several preventive measures to equip and protect its workforce. These measures are expected to limit the impact of the outbreak while also protecting the trade channel from any disruption. We would also like to assure the EXIM community that we will put maximum efforts to carry out smooth handling at Port and will do our best to ensure the port remains fully operational and will continue to operate as per schedule.

Amid the challenge of Covid-19 pandemic, KoPT handled 63.98 million metric tonnes of cargo in FY 2019-20, registering a growth of 0.35%. In terms of container, KoPT registered a throughput of 8.29 lacs TEUs with a YoY growth of 1.8%. The cargo handling in April 2020 is 80% of the cargo handled in April 2019. With factories in the hinterland opening due to the revised lockdown norms issued by the Government of India, cargo volumes are expected to pick-up. In the wake of this crisis Port has also prepared an action plan for avoiding congestion and created sufficient storage capacities inside and outside the Port.

All this has been possible because of the team’s perseverance, especially over the last couple of months, showing our commitment towards ensuring that trade doesn’t come to a standstill.

I seek the support of all my co-workers, support staff, unions, stakeholders and their families in joining hands in the war against Covid-19. I am sure that together we will overcome this crisis.


KoPT Traffic Updates

- KoPT received 215 vessels (HDC: 131, KDS: 84) in the month of April 2020.

- Rail operations continued with HDC handling 195 rakes and KDS handling 33 container rakes in April 2020.

- All dock activities at HDC/KDS are functional following precautionary measures. KoPT is presently operating at its 80% efficiency level.

- Force Majeure invoked and Ground rent, detention charges waived-off to support the industry.

Kolkata Port Trust Newsletter

STAY SAFE, STAY HEALTHY
### KoPT Initiatives for Trade

<table>
<thead>
<tr>
<th>Operational Support</th>
<th>Digital Transformation</th>
<th>Exemptions/Discounts</th>
<th>Coordination Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>❖ Provided ~20000 sq. m of buffer area outside KDS to stack Export and Coastal Import Containers with free of cost for 20 days</td>
<td>❖ Online contactless Procedure for delivery and receiving of cargo</td>
<td>❖ Exemptions on penalties levied due to delayed submission of custom/port documents</td>
<td>❖ Coordinated with state officials to develop SOP for special passes</td>
</tr>
<tr>
<td>❖ Started a facility of about 20000 sq. m for stacking/storage of empty containers.</td>
<td>❖ Web portal for online issuance /renewal of RFID based permit.</td>
<td>❖ 50% discount in rail haulage for all export containers</td>
<td>❖ Coordination with customs for smooth operations and facilitate online processing of container documents</td>
</tr>
<tr>
<td>❖ Pilotage continues with pilots going in full PPE to board ships at Sagar, travelling more than 140 Kms</td>
<td>❖ A dedicated “Covid-19 updates&quot; web portal developed for the benefit of all stakeholders.</td>
<td>❖ Concession of 50% on VRC for quarantined vessels</td>
<td>❖ Coordination with DG Shipping and PHO</td>
</tr>
<tr>
<td>❖ Port operations continue with skeletal staff without stopping even for a day.</td>
<td>❖ online payment for Shed/Yard licenses, Wharfage, Stevedoring/ Shore handling royalty</td>
<td>❖ Relaxation granted in wagon demurrage and stabling charges on rail borne traffic</td>
<td></td>
</tr>
</tbody>
</table>
Due to large pile up of Nepal containers, the transfer of Nepal containers under pre-determined rates (Rs.6000 per TEU) to CFS started, protecting Nepal Importers from high cost.

- Transfer of Nepal Rail Containers to CONCOR Terminal under pre-determined ceiling rates commenced.

Facilities for Bangladesh Exports

- Additional vessel to be deployed on Kolkata – Chattogram – Dhaka route to cater the increased demand.
- 40% discounts on CRC and VRC.
- 15 days free storage for export containers inside dock.
- A dedicated space for stuffing only for Bangladesh Exports is provided inside dock to reduce cost.
KoPT Initiatives for Workforce

KoPT diligently deploys all sanitization guidelines issued for the safety of its workforce. Here are some glimpses of the measures taken by KoPT for its employees:

- KoPT made social distancing markings at all crowded places.
- Adhering all safety measures, KoPT has been providing PPE for all pilots.
- Contact-less thermal scanning at operational areas/offices.
- Massive sanitization drive is going on to mitigate the risk and build the confidence of employees.
- Web portal launched for pensioners and employees for information regarding pension and salaries.

- KoPT arranged transportation for its employees keeping in mind the safety and social distancing guidelines.
- As per guidance of Ministry of Shipping, Rs. 50 lakh monetary compensation announced for the Port employees, workers and all contractual laborer, in case of loss of life due to Covid19 while discharging port related duty.
Social Initiatives by KoPT

KoPT in association with trade partners distributed food to less privileged nearby dock and CFS areas

KoPT conducted counselling sessions for supervisors of workers and stevedores to raise awareness

Medical camp conducted by KoPT for thermal screening and provide clarifications regarding Covid-19

Public awareness video campaign launched for society to fight against Covid19

Essential grocery items arranged from shop-on-wheels vendors for port residential colonies for self sustaining community benefit
KoPT Hospitals Rising to the Situation

- KoPT hospitals at Kolkata and Haldia quickly setup isolation wards
- At Kolkata, 50 bed isolation ward was setup with 8 separate cabins for critical patients
- The isolation wards are equipped with PPE kits, ventilators, and nebulizers

- KoPT hospitals started telemedicine, Medical helpline services for the port users
- The services are listed at website for easy access
- KoPT hospital is regularly interacting with local and district health authorities to extend all possible support to them

- In addition to above, KoPT hospitals have taken following measures
  ✓ Screening of foreign returned port officials
  ✓ Medicines for chronic ailments to be issued for 3 months at a time
  ✓ Aged people with chronic ailments advised not to visit the hospital; medicines to be collected by their relatives
  ✓ Reimbursement allowed for expenses towards the purchase of medicines by the beneficiaries of KoPT
An awareness and motivational programme for port workers was organized at HDC complying social distancing and safety measures.

Public awareness posters were created and pasted at various places.

Kolkata Port started a radio campaign to spread appeal and awareness against Covid-19.
KoPT used print and social media extensively to dispel rumors, clarify doubts, promote best practices, spread positivity, and boost morale.