

**SYAMA PRASAD MOOKERJEE PORT, KOLKATA
HALDIA DOCK COMPLEX**

**TENDER FOR SUPPLY & DELIVERY OF PACKAGED DRINKING
WATER TO THE DIFFERENT OFFICES OF HALDIA DOCK COMPLEX,
SYAMA PRASAD MOOKERJEE PORT AT HALDIA**

Tender No.: AD/PDW/2021/1

REPLY TO QUERIES

Sl. No	Queries/Suggestions from prospective bidders	Reply of HDC	Remarks
1	<p>This is to inform you that few points we thought that it needs to be incorporated into the tender documents, which as a manufacturer we thought to be adhered as a parameter to supply pure drinking water with added mineral which is 100% safe and secured for human consumption. Aside, We're requesting you that please take this as a submissive appeal and suggestions with the best of our knowledge. Incorporation into the tender is absolutely your call and you are the best judge of the same. Following are the points.....</p> <p>It's very important to have a dosing and ozonide water which contents Sodium bicarbonate and magnesium sulphate as an added mineral which is proper for human consumption and good for health.</p>	<p>The service provider shall supply Packaged Drinking Water & ensure the quality of the water in compliance of BIS (IS 14543) and FSSAI Standards throughout the contract period.</p> <p>Please refer Clause 2 "Scope of Work" of the tender document.</p>	<p>May please refer Clause-B-2.5(V) of Annex-B of the BIS Product Manual PM/14543/3 July 2020 for grant of Licence.</p> <p><i>"In case the manufacturer conducts remineralisation as part of treatment process, the ingredients shall be of food/pharma grade quality."</i></p>

		The concerned clauses of the tender document in this regards will remain unchanged.	
2	Considering the pandemic situation it is advisable not to produce any 20 ltr jar water which involves human contact, it should be all automatic; starting from, jar washing, drying, filling, sealing checking etc. Means the plant should be 100% automated.	The service provider shall supply Packaged Drinking Water & ensure the quality of the water in compliance of BIS (IS 14543) and FSSAI Standards throughout the contract period. Please refer Clause 2 "Scope of Work" of the tender document.	May please refer Clause-B-2.5(i) and (ii) of Annex-B of the BIS Product Manual PM/14543/3 July 2020 for grant of Licence w.r.t availability of manufacturing facilities and compliance to hygienic practices. Also please refer Clause-6 "Personnel Hygiene & Health Requirement" of FSSAI water manual to be followed by the Food Business Operators engaged in Food service establishments, as per Food Safety & Standard Act, 2006.
3	Adding to the point no.2, plant should be automated to maintain the proper supply chain, any manual intervention into the plant depending on various factor and causes. The supply chain will be hampered and it causes delay on delivery.	The concerned clauses of the tender document in this regards will remain unchanged.	
4	Water testing report from approved BIS laboratory for monthly and half yearly considering timing wise various parameters should be required to ensure people are having best quality of water.	Please refer Corrigendum cum Addendum Notice-II.	
5	Plant should have own chemist along with own lab for required daily water content testing like PH, colour, odour, TDS, taste, external harmful minerals, Echolie, coliform Bacteria, yeast and mould, aerobic microbial count etc.	Testing requirements shall be in terms of BIS & FSSAI standards. Please refer Clause 2 "Scope of Work" of the tender document. The concerned clauses of the tender document in this regards will remain unchanged.	May please refer Clause-1.0 "Laboratory" of Annexure-F of the BIS Product Manual PM/14543/3 July 2020 for grant of Licence.
6	Yearly Container testing with consistency and up to date needs to be adhered along with Old jar recycling maximum use of 28 times.	Please refer Clause 7.2.7 of the tender document. The concerned clauses of the tender document in this regards will remain unchanged.	May please refer Clause-8.0 "Plastic Jars/Bottles/Containers" of Annexure-F of the BIS Product Manual PM/14543/3 July 2020 for grant of Licence. <i>"The plastic containers used for packing the</i>

			<i>material shall conform to IS 15410:2003"</i>
7	Vendor should have credential certificate of experiences to supply any of the big Government corporate house to ensure the capacity and strength of the vendor.	Not acceded to. Clause 3.4 "Essential Technical Capacity" of the tender document shall remain unchanged.	The bidders should have experience of supply & delivery of PDW to various offices/organisations/events. The conditions remains as it is in view of healthy tender participation.